

Support Staff Workshop 2008

Agenda

March 14, 2008

8:30am- 9am Registration and breakfast (rolls & juice)

9am-9:15am Welcome by MSFAA Past President Rick Shipman, Michigan State University

9:15am-10:30

Sessions

1. Veterans Benefits 101– Ann Elinski – Eastern Michigan University

The session will tell you the difference between: the various Chapters of Veteran’s Educational Benefits, how to tell who is a Veteran and who is a Non-Veteran receiving Educational Benefits, and the various Federal and State tuition assistance programs for members of the Armed Services.

2. Unity in Diversity: Don’t judge that book by its cover, but at least know what genre it falls in
Kristin Bhaumik – University of Michigan

We all have preconceptions that influence how we approach people and situations. Our workplaces and institutions are changing at an unprecedented rate and more than ever before, we are confronted with people and situations that challenge our awareness of diversity and our commitment to understanding. This session is designed to examine the concept of “unity in diversity,” or, recognizing similarities while appreciating differences. In this very interactive session, we will help you profile your own diversity “awareness” and then offer suggestions on how you can provide more effective customer service keeping unity and diversity in mind.

3. FERPA – Val Meyers – Michigan State University

How do you know what information the federal privacy laws allow you to give to a student, a parent, another employee of your college or university, or an out party? Do you know what the law allows? What it forbids? This session on FERPA (Federal Education Rights & Privacy Act) will guide you on how to answer questions, how to make sure you understand the law, and some questions to ask your managers and colleagues about your school’s policies and procedures.

10:45am-Noon

Sessions

1. *Veterans Benefits*

Repeated

2. *Unity in Diversity*

3. *FERPA*

Noon-1pm

Lunch

1pm-5:00pm *For The Love of It – Darron Grussendorf - TG*

General

Session

How can you find a way to love what you do? Every day? In this new program from National Geographic photographer Dewitt Jones, participants will be reminded of the importance of beginning each day with a full cup. Each of us has the ability to love what we do through honoring our passion, making a contribution to those around us, and expressing gratitude. When you work for the love of it, you will serve as an inspiration to yourself and to those around you.